

### Artificial Intelligence in Yle newsroom







## Should we use Al at all?

Throughout commercial business history, everything that can be automated - has always been automated.





#### For what should we have



Al and human reporter working together:

## It gives human reporter more time to think

Machine does the routine work better than humans. Human reporter does the thinking. And feeling. We're really good in that.





Personalized. A robot doesn't care whether she has to do 2 or 2000 stories.



That's a huge philosophical change:

Until now it's been one TV News bulletin for everybody





Do we need M O R E content in our cellphones?

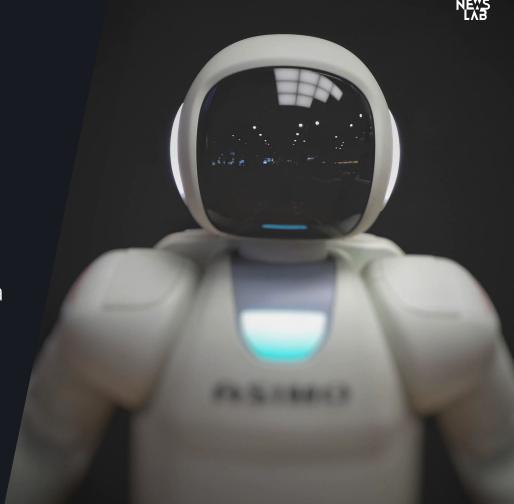
But giving different people relevant information for their life is a reason to like us.





### When AI talks with you. Who is she/he? What should she/he sound like?

Audio brand. Could be the voice of a TV-host? No. Young people don't recognize TV hosts.



## Al ethics. Now it gets difficult!

An AI is not allowed to make mistakes. Human's in the newsroom are allowed to make mistakes.

A human driver can make a mistake, and kill someone. Because the driver wasn't fast enough to react.

Al driving a car is fast enough to react. It may have to decide to crash with a motorcycle or with a car on the next lane.

We haven't been forced to think these kind of things before.







If a newsroom AI gives you wrong information, people get a strong feeling that they are ruled by machines.

#### Even though:

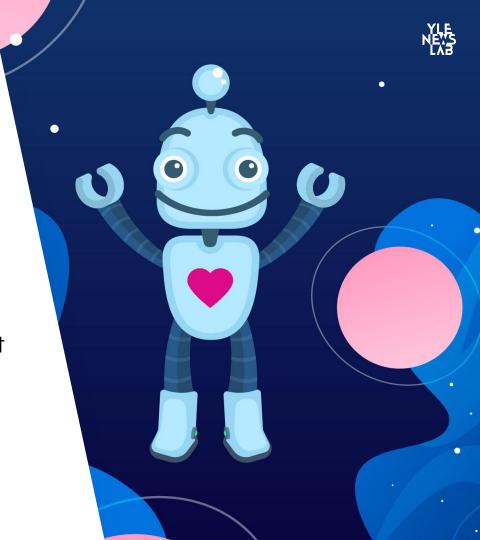
- Google maps algorithm tells you which way to take
- Netflix algorithm tries to decide what kind of shows you see
- Facebook algorithm decides what kind of news you see
- Dating app algorithm may decide your future spouse

Yes, it's only recommendations. But you obey...



## Our Yle news robot is just a simple piece of code.

It doesn't learn by itself. The only thing it's able to learn is what kind of content you usually use.

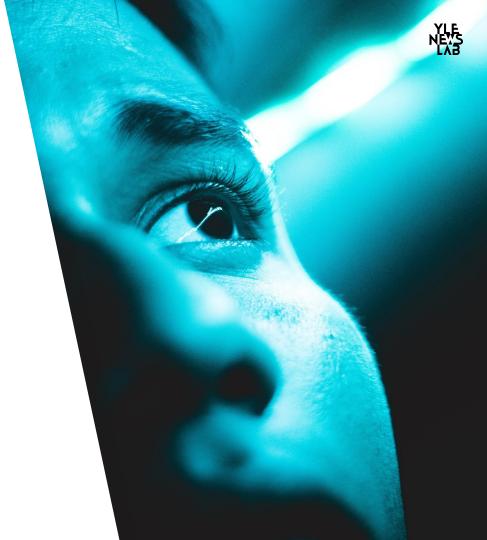


PSM should distinguish itself from Tech Giants by being transparent in algorithms.



# Newsroom's basic role: We have to help people understand what's happening.

They have less and less time for us. The need for understanding is huge.







is just a tool to help us with that.





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